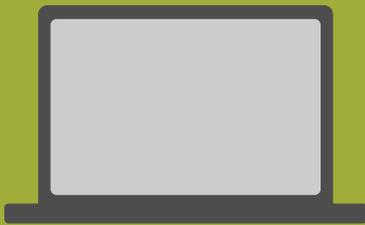
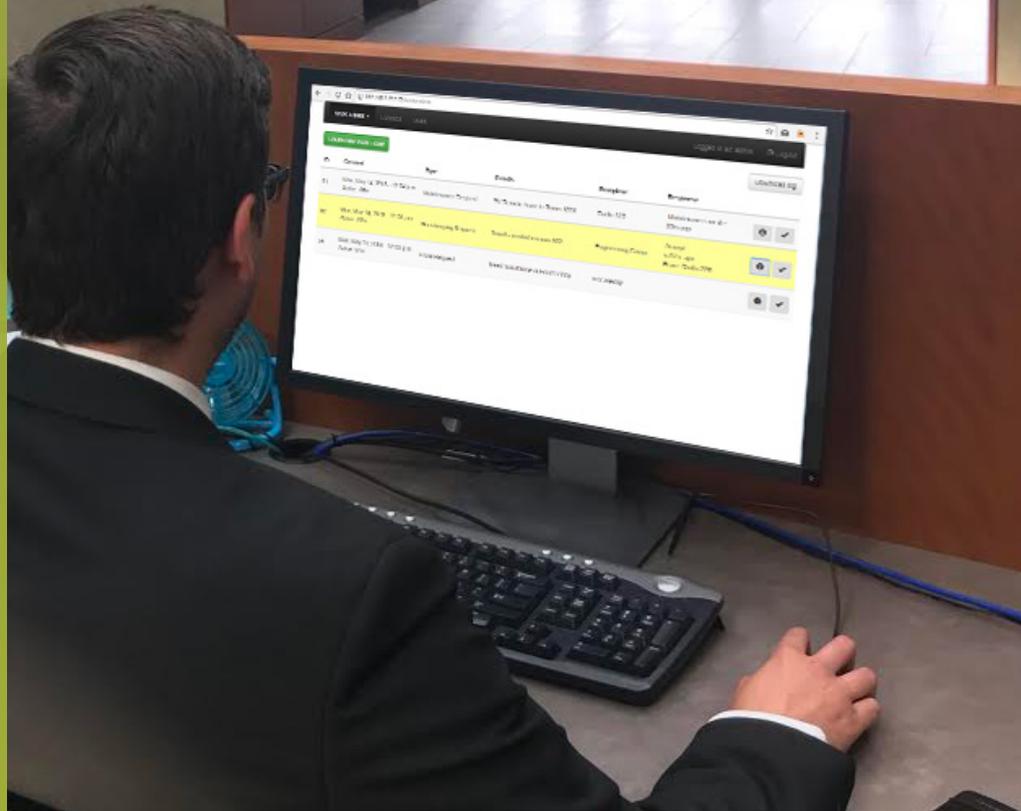




Work Ticketing System



Streamline Workflow by Improving Communication and Productivity

WTS is an all-in-one working ticket management system which can be set up in a matter of minutes, needing nothing more than an IP network connection and/or radio network. Productivity soars when users receive work tickets, accept jobs, and alert supervisors when tasks are completed. The web app works alongside Teldio Gateway to ensure consistent communication.





A Work Ticket System for a Fraction of the Cost

Teldio's new Work Ticketing System (WTS) offers an all in one solution at a fraction of the cost of other work order management systems. It is the perfect solution if a current third-party work management system is not in place. WTS is ideal for any industry, including Hospitality, Manufacturing, Education, and Healthcare.

Key Features

Web-based Ticket Portal

Dispatchers and administrators can dispatch tickets by logging in to a web portal on the local network via a desktop computer or mobile device.

Auto-set Ticket Types

Admins can set message formats (job ticket, text message or email) for specific ticket types to ensure the message is sent in the appropriate format.

Customizable Properties

Each property can customize their work ticket types, responses, set dispatcher permissions and white-label the web-portal.

Trackable Ticket Activity

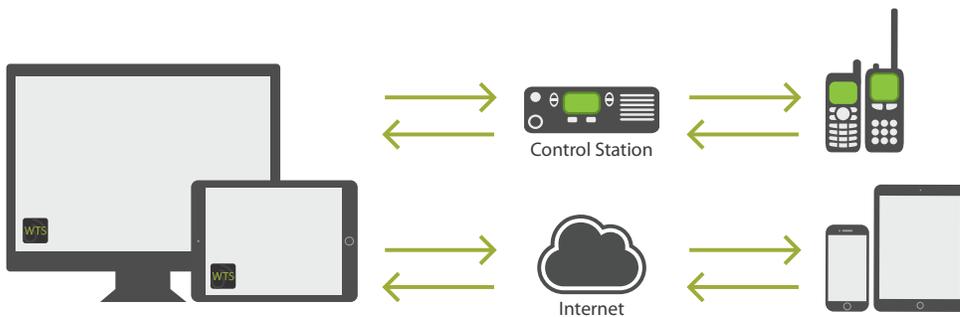
See how long a ticket has been active, when it was last responded to and by who.

Dispatch to Different User Types

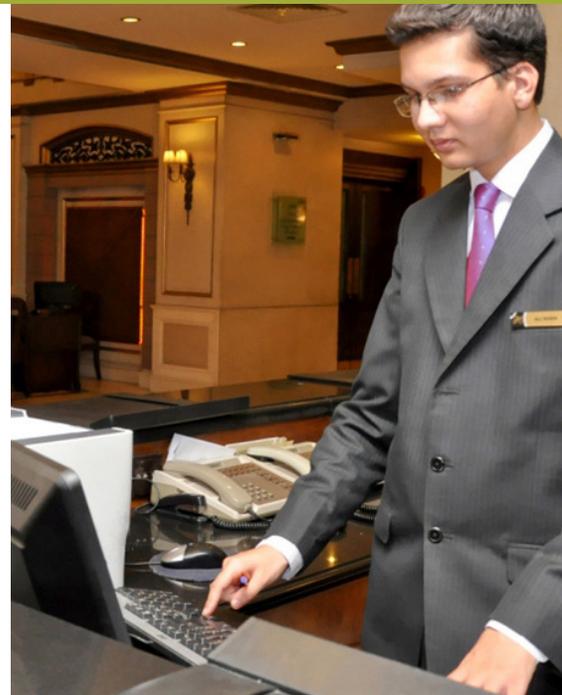
Work tickets can be dispatched out to radios as a text message, job ticket, or to smart devices as an email.

Work Ticket Log

Detailed Ticket and User access logs are tracked and can be downloaded as a CSV.



- 1 Dispatcher logs into WTS and creates a new ticket by selecting a recipient, ticket type, and entering the ticket details.
- 2 The ticket is sent to the intended recipient who reads it on their device and then responds to the ticket.
- 3 The response shows up on the dispatcher's WTS screen so they are updated of the status immediately.



Decrease Response Times

With WTS key personnel are quickly notified of faults, requests and any tasks to be completed, ensuring all issues are dealt with in a timely manner.



Improve Employee Visibility

Administrators, dispatchers and supervisors can track work ticket activity in real-time. WTS shows the ticket status and response information immediately.



Enhance Communication

Work tickets are sent out as needed with WTS. As users receive work tickets and accept jobs, supervisors are notified as tasks are completed.



Teldio was founded in early 2008 with a primary focus on two-way radio applications for MOTOTRBO devices and is an Authorized Application Provider of MOTOTRBO. Teldio has evolved to be a systems integrator and applications developer delivering solutions targeted at improving operational efficiency, employee safety & cost reduction for our customers.



Feature Rich Apps

Teldio has the most feature rich applications available for MOTOTRBO™ radios. Do more than you ever imagined possible with your radios!



Scalable Solutions

Once you deploy a Teldio application it's a piece of cake to layer on additional user licenses or complimentary applications to the network.



Easy to Install

Radio networks can be very complex, that's why we strive to have the simplest installation process. Our apps are easier than ever to deploy.



Dedicated Support

We pride ourselves on our excellent North American based customer service, and share the philosophy that with premium products must come premium support.

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